

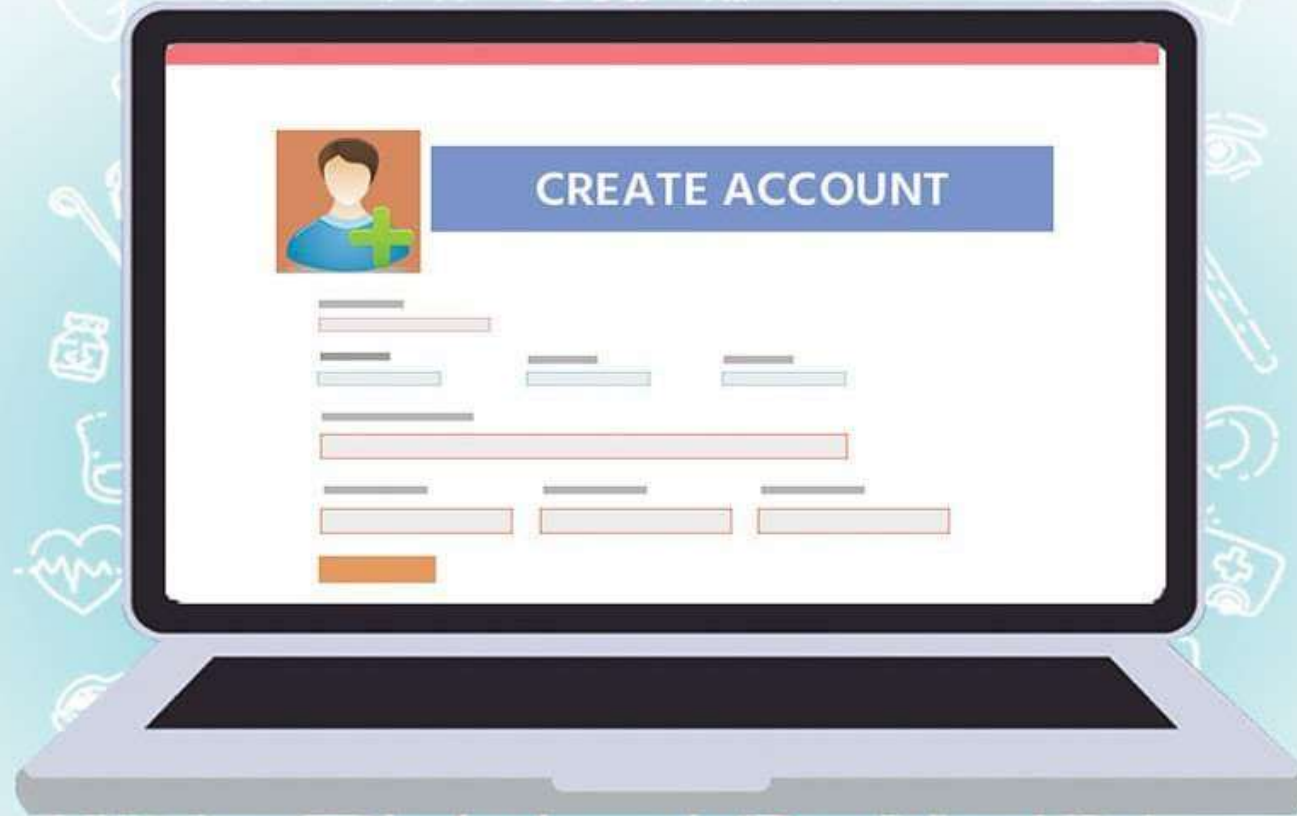


JUST ONE STEP
TOWARDS PERSONALIZED
ONLINE HEALTHCARE
MANAGEMENT

Sign up at <https://telemedicine.memd.in/>

Create Your Patient Account

Getting your own patient account with us is simple and would not take more than 2 mins!



Visit our web patient portal at <https://telemedicine.memd.in/>



Just click on "Sign Up" and fill up the form by entering the required details



Once you have created your account, a notification will be sent to your email address or phone number, for verification purposes



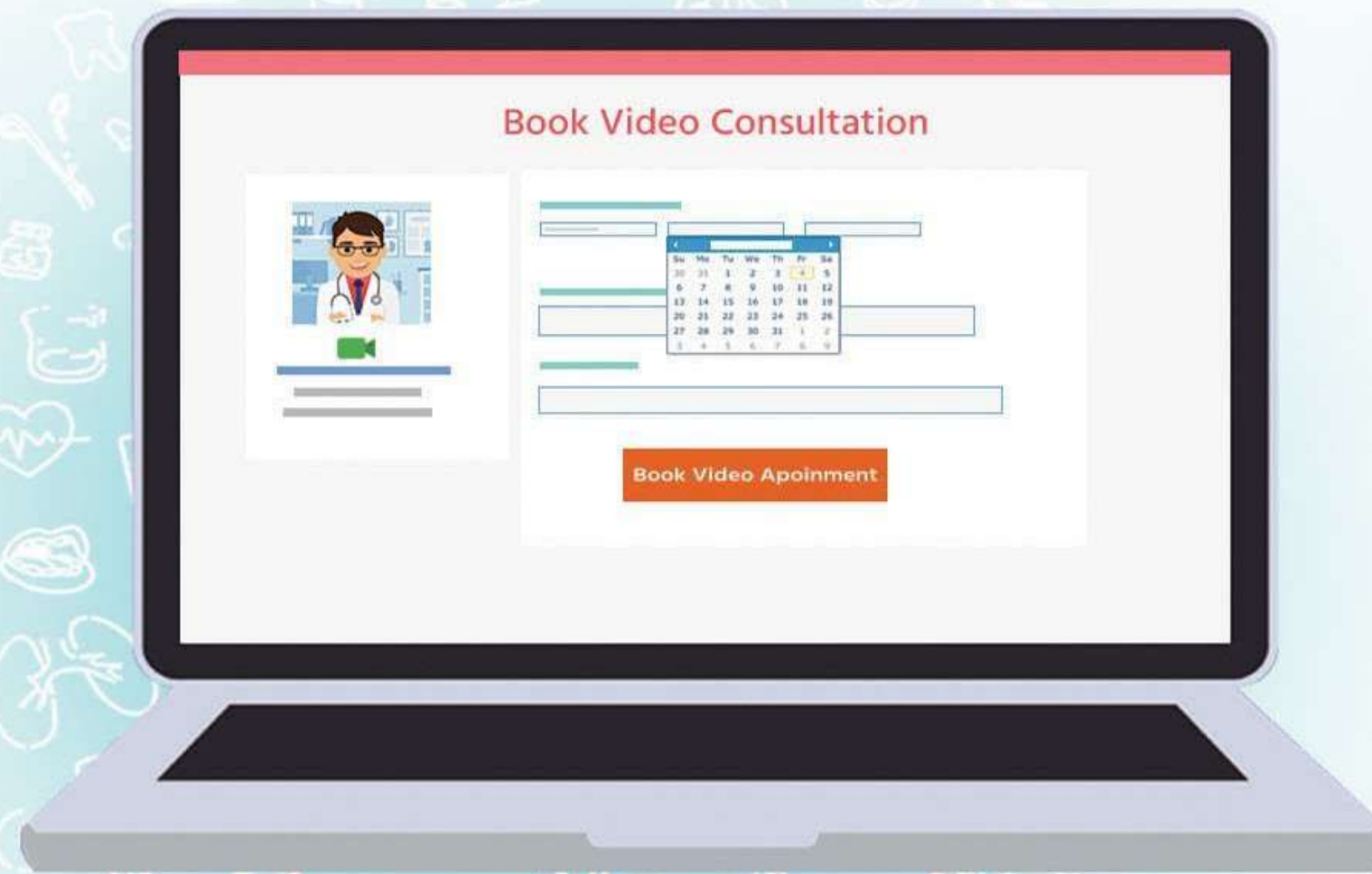
After you have successfully verified your email address or phone number, you can log in to the web patient portal to start accessing your PHR and other online services and features

The storage and transmission of your data is protected by encryption and can only be accessed by you and your healthcare provider. It is always advisable to use a strong password (combination of alphanumeric & special characters) to protect your account.

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Book Video Consultations with Healthcare Provider

Get quick and convenient consultations and follow-ups by healthcare provider through real-time Video Consultations



Select "Appointment" tab and click "Book Video Consultation"



Enter your convenient date & time of appointment and submit your request



Make your Video Consultation fee payment easily through our secure payment gateway



Once your appointment is confirmed by the healthcare provider, you will receive a notification via email or SMS







All you need to do next is make sure you attend the Video Consultation on time

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Video Consultations Session with Healthcare Provider

Consult with your healthcare provider over a secure, private and a user-friendly real-time video consultation, just like meeting them in person



-  Once your video consultation appointment is confirmed by the healthcare provider, you will receive a notification via email or SMS
-  On the day of your video consultation, you will receive another reminder notification, prior to 5 minutes of the time of consultation
-  Ensure to check your web browser compatibility and internet connectivity speed, prior to the video consultation. Also make sure that your webcam and microphone devices are working fine.
-  Make sure that you are available on time for the video consultation. The video consultation session with the healthcare provider will stop after the end of the duration set by the healthcare provider

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Text Consultations on Web

Have health-related questions? Just ask, get expert responses.
Get answers to your questions, privately & securely.

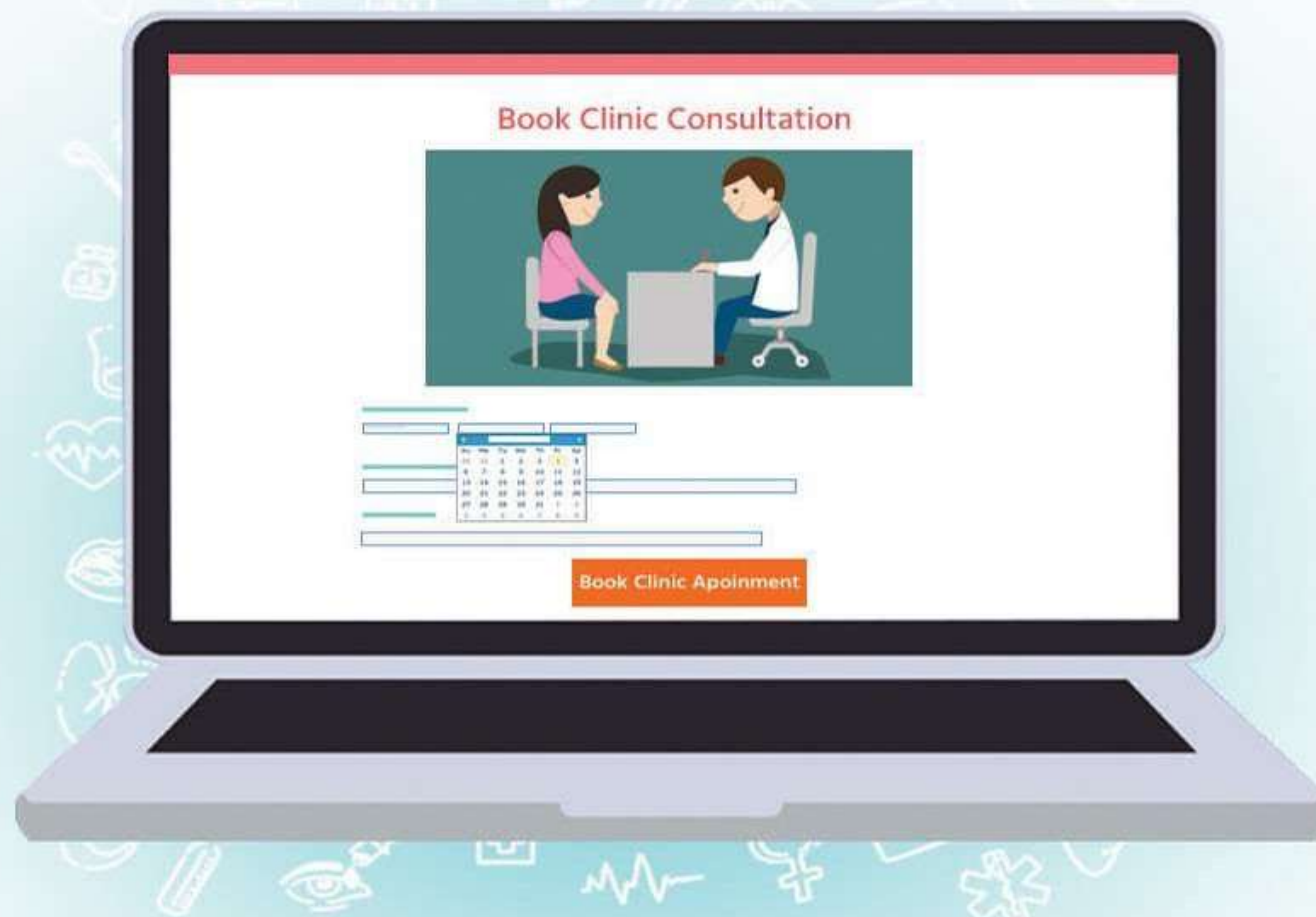


- 1 Select “**Questions**” tab from your patient web portal
- 2 Click on “**Ask a New Question**” to submit the details of your health-related question
- 3 You can also upload medical reports and attachments that are related to your question
- 4 Once you make your payment securely online, your healthcare provider will receive your question
- 5 The doctor will then respond to your question, for which you will receive a notification on your phone

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Book Clinic Appointments with Healthcare Provider

Book an appointment with your healthcare provider at their practice location, for a preferred date and time. This way you would not have to wait long queues to consult with your healthcare provider.



Click on “**Appointments**” tab and proceed to book a clinic appointment



From the book appointment form, select the practice location, date & time of appointment and enter your reason for appointment. You can then submit your appointment request



Once your healthcare provider confirms the appointment, you will receive an email or SMS notification



Once you make your payment securely online, your healthcare provider will receive your question



You can then go ahead and consult with your doctor at their practice location, at the booked date & time, without having to wait for hours

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Chronic Care Management

Continuous chronic condition management & progressive monitoring of your health trackers via Remote Monitoring Plans



Select the “**Monitoring**” tab from your patient web portal



You can either choose to subscribe to a preferred Remote Monitoring plan by selecting a subscription duration & make your payment online or your healthcare provider can add you to a specific monitoring plan.



Once subscribed, you can start entering your health tracker readings as required by the monitoring plan



Your healthcare provider will then monitor the tracker readings you upload and provide you with suitable review notes and expert opinions



You will receive timely notifications on your phone reminding you to update your trackers on time

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Secure Online Payments

Making payment for services you use on our patient portal or mobile app is very simple, hassle-free and completely secure. We do not store or share any of your personal data.



You can make your payments online for the Video Consultation, Text Consultations, Remote Monitoring etc. from your patient web portal



You will need to enter your email address to electronic invoices for the payment you make will be sent



Proceed to make your payment via our secure and easy-to-use payment gateway, by choosing a payment mode (Credit / Debit card, Netbanking etc.), by clicking on "Pay Now"



Once you have made the payment, you will receive an invoice for the payment you just made



In case of a payment failure, you can contact us at care@memd.in. We'd be happy to help.

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Sign up today!
<https://telemedicine.memd.in/>

- ✓ Easy-to-Use Web & Mobile Platform (iOS & Android)
- ✓ Built-in Online Healthcare Services
- ✓ Assured all-round Healthcare Management
- ✓ Automated reminders & alerts via Email, SMS & Push



care@memd.in